

August 18, 2021

Dear Patients,

## Notice Regarding Dr. Bertram Wing King closing practice

This notice is to let you know that as of **December 1, 2021** I will be closing my practice and no longer seeing patients at the Polyclinic Family and Specialty Medicine Facility. After 52 years of practice I have decided to retire.

As you know, the Polyclinic Family Health Group is staffed with some of the most knowledgeable and caring physicians of whom several are currently accepting new patients. Please contact the Polyclinic front desk staff for further information at 416-222-6160 prompt #3. You can also review the bios of these physicians by visiting our website at <u>www.polyclinic.ca</u>. In addition, our Family Health Group walk-in clinic (currently virtual) is open 6 days per week, including evenings and Saturdays, so that you can access any medical care you require promptly.

We understand that some of you may want to select a new physician outside of our practice, please be assured that we will do everything we can to make the transition smooth and stress free. To find an outside physician, you may contact the physician referral line at local hospitals or you may use one of the many online physician referral systems.

Your medical records are confidential and will remain on file with Polyclinic Family and Specialty Medicine Facility. If you choose another physician within our organization, you do not need to take any action concerning your records. If you choose a physician outside of our clinic, you will need to sign an authorization form before we can release your medical records. If you choose to transfer elsewhere we can arrange to have your medical records copied and made available for your pick up. In line with the OMA guidelines, there is a fee to copy/download and transfer your chart to another physician. Please note, by law we cannot share your medical information without your written consent.

It has been a great pleasure meeting and caring for you and your family over the years. I wish you continued good health and all the best in the coming years.

Yours very truly,

Dr. Bertram Wing King